

Lancashire County Council

Role profile - Operational Context Form

Post title: School Business Support Officer 1					
Directorate: CYP Schools			Location:	Ash Street Great Harwood	
Establishment or team:		St Bartholomew's C E VA Primary School		Post number:	1
Grade:	Grade 3	Staff responsibility:	To Headteacher	Essential Car user:	No
Scope of Work – appropriate for this post: Under direction/instruction to provide routine clerical/administrative/word processing/financial support to the school.					
Accountabilities/Responsibilities – appropriate for this post: Provide routine clerical/administrative support including: <ol style="list-style-type: none"> 1. Provide general clerical and administrative support, including word processing, minute taking, filing routine correspondence, distributing mail, basic reprographics. 2. Routine financial administration, including petty cash, postage, banking etc. 3. Maintaining and updating manual and computerised records including, for example, records of free school meals, school trips, registers, examinations etc including related data input. 4. Undertake reception duties including answering telephone and responding to routine queries, including, where appropriate, dealing with visitors on behalf of Headteacher 5. Maintaining stock and ordering supplies, including the processing of orders, check of incoming deliveries, obtaining prices from occasional suppliers, arranging for payment of invoices and the distribution and storage of stock. 6. General welfare support, where required, including the responsibility for pursuing pupil absence with parents including recording and monitoring of absence and production of reports. General <ol style="list-style-type: none"> 1. To work within school policies and procedures. 2. To contribute to the provision of an effective environment for learning. 3. To support the promotion of positive relationships with parents and outside agencies. 4. To attend skill training and participate in personal/performance development as required. 5. To take care for their own and other people's health and safety. 6. To be aware of the confidential nature of issues. 					
Additional supporting information – specific to this post.					
Prepared by:	St Bartholomew's C of E Primary School.			Date:	July 2025